

TUESDAY, OCTOBER 20th

All times in Central Daylight Time

9:30 AM OPTIONAL REGISTRATION ASSISTANCE / COFFEE HOUR

10:00 WELCOME & KEYNOTE: "Partnering With Our Customers to Deliver" - *Tom Samuel, CEO*

CLIENT-LED SESSION: "How We Expanded Our Partnership to Meet Our Key Objectives & Challenges"

11:00 30-MINUTE LUNCH BREAK

11:30 **CLIENT-LED SESSION:**
Collaborative Product Development Model
PART 1 - PROAUTHOR

Listen to our customers share how they partner with us to deliver timely solutions that drive immediate value to their operations. Our ProAuthor product is a great example of Comply365 partnering with our clients to deliver features that deliver value and are based on customer requirements and priorities.

12:00 PM **CLIENT-LED SESSION:**
Collaborative Product Development Model
PART 2 - DCM Smart Distribution

For the last decade, Compy365's DCM product has remained the leader in delivering mission critical content and documentation to operational end users. Learn how Comply365 is collaborating with a Client Advisory Board to design, develop and deliver our new "DCM Smart Distribution" features that will enable users to access relevant content even more effectively than they do today.

12:30 PM 15-MINUTE BREAK

12:45 **"Adding Value Through Strategic Partnerships"** - See how you can utilize Comply365 to manage your audit preparation

A critical component of any operation is the successful completion of audits, whether regulatory or internal. Preparing for audits has been hard, time consuming and expensive because organizations treat them as one-time projects rather than a routine part of content management. Comply365 makes identifying and tracing content to standards easy, and we've partnered with the leading providers of Standards Libraries to monitor and populate version changes.

1:15 **Networking Sessions - Pick Your Topic**

Meet your colleagues from across the industry by selecting a small discussion group from a range of industry topics.

2:00 CONFERENCE CONCLUDES FOR THE DAY

WEDNESDAY, OCTOBER 21st

9:30 AM OPTIONAL REGISTRATION ASSISTANCE / COFFEE HOUR

10:00 WELCOME & OPENING SESSION: "How Customers are Creating Measurable Business Value" - *Jeremy Sharp, VP, Head of Global Sales*

CLIENT-LED SESSION: "Planned & Unplanned Value This Year" - *Featured clients from around the globe.*

11:00 30-MINUTE LUNCH BREAK

11:30 **CLIENT-LED SESSION: Workshop - PART 1**

"Building Your Business Case for Change"

Hear one of our ProAuthor clients walk us through their journey from identifying their particular Technical Publication needs to creating their business case to kicking off their project.

12:00 PM **CLIENT-LED SESSION: Workshop - PART 2**

"Creative Thinking - Leveraging Forms365 & APIs to Meet the Needs of Today"

Learn from your industry colleagues who continue to unleash the power of Comply365 in their organizations. They're using Forms365 and APIs to creatively solve routine efficiency and tracking problems, expand their outreach to remote employees and facilitate instant information exchange in moments of crisis.

12:45 15-MINUTE BREAK

1:00 Spotlight on Comply365 Updates & Closing (Prizes Awarded!) - *Neil Thomas, VP, Product Strategy; Heidi MacFarlane, VP, Client Success; Tom Samuel, CEO*

2:00 CONFERENCE CONCLUDES

* Agenda subject to change