AGENDA

CONNECTIONS 365

MONDAY, OCTOBER 14th

6-8 PM **REGISTRATION & EVENING WELCOME RECEPTION -** *Ice Bar & Montrose Room*

TUESDAY, OCTOBER 15th

7:30 AM **REGISTRATION & BREAKFAST** - *Louvre Ballroom*

8:30 **WELCOME & KEYNOTE: "INDUSTRY TRENDS IN OPERATIONAL CONTENT MANAGEMENT" -** *Tom Samuel, CEO - Guggenheim Ballroom*

"OVERCOMING THE CHALLENGES IN OPERATIONAL CONTENT MANAGEMENT" - *Neil Thomas, VP, Product Strategy*

9:45 **BREAK**

10:00 **Panel Discussion - "OPERATIONAL CONTENT MANAGEMENT: CURRENT STATE, FUTURE VISION"** - *Guggenheim Ballroom*
Moderator - *Neil Thomas, VP, Product Strategy;* **Panelists Represent** - *Southwest Airlines, Horizon Air, Wizz Air, Cathay Pacific and Jana*

11:30 **NETWORKING LUNCH** - *Louvre Ballroom*

1:00 PM	**Revision Management** *ProAuthor, Document & Communication Manager, Standards365* ***Room: Louvre Ballroom 1***	**Document & Data Distribution** *Document & Communication Manager, Forms365* ***Room: Prado***	**Training** *LMS Learning Manager, AQP Learning Manager, Qual365* ***Room: Field***
	Simplify the Process of Operational Updates Organizations are bombarded with constant change, often leading to continual updates to the manuals you use to operate your business. Whether driven by regulatory, safety, or engineering, incorporating changes should not disrupt your business. See how Comply365 makes updating your documentation simple, so you can focus on other routine and non-routine priorities.	**Ensure Crews are Always Equipped With the Right Data** Comply365 has led the way to equipping the right people with the correct information when they need it. See how organizations are using DCM and the Comply365 mobile app to keep their teams informed, current and compliant.	**Ensure an Objective Qualification Program** See how Comply365 helps organizations eliminate subjectivity when determining whether a trainee has successfully met qualification criteria. Explore how LMS, AQP and Qual365 enforce objectivity by allowing organizations to create decision-making rules to mitigate human factors, human error, and lag time when qualifying or disqualifying trainees.

2:00 **BREAK**

2:15	**Stay Audit Ready by Tracking Standards and Sign Offs** See how Comply365's Content Management and Distribution Platform (ProAuthor, DCM, Standards365), enables organizations to eliminate months of manual work by automating audit preparation with standards tracing, user sign-off tracking, and automated reporting.	**Prove Compliance Using DCM & Mobile Reports** Comply365's Mobile Solutions enable organizations to quickly and efficiently distribute critical information to end users and empower them to achieve their job objectives. The solutions allow organizations to track the end users' consumption of the information and have real-time compliance visibility. See how Comply365's DCM and Mobile Reports enable organizations to track, monitor, report and prove compliance and consumption.	**Stay Audit Ready by Automating Qualification Decisions** Maintain an audit-ready state by enabling real-time decisions in the employee qualification process. Learn how to use Qual365 to automate qualifications tracking to determine whether to approve a qualification record, require personnel review, or disqualify a trainee without administrative review or intervention. See how to display qualification status and real-time audit reporting for users based on information relevant to their current job assignment - so that you're ready to pass an audit on the spot, with no additional work.

3:15 **BREAK**

3:30	**Reduce Inefficiency by Re-using Content** Managing similar and duplicate content across Airline Operating Certificates (AOCs), fleets and between manuals can be riddled with inefficiencies. See how Comply365's Content Management and Distribution Platform (ProAuthor, DCM, Standards365) resolves the challenges that introduce such inefficiencies, and hear use cases where the Comply365 tools provide a beneficial solution.	**Collect and Analyze Compliance Data** Staying compliant requires two-way communication. Organizations must collect and distribute data. See how organizations can use Comply365 to improve efficiency and compliance through standardized data collection, automated tracking, and data analysis within a single platform by leveraging DCM, Forms365, and mobile distribution.	**Train the Mobile Team Member** A growing mobile workforce and an increasingly virtual workplace create challenges for organizations to train remote employees thoroughly and cost-effectively. Learn how Comply365 accomplishes these goals for organizations like yours by leveraging our leading mobile solution and off-line availability through Qual365, LMS and AQP.

4:30 **BREAK**

4:45 **DAY 1 WRAP UP** - *Guggenheim Ballroom*

5:50 **MEET IN LOBBY - BUSES LEAVE FOR EVENING EVENT AT KINGS DINING & ENTERTAINMENT, 5505 Park Place, Rosemont, IL**

* Agenda subject to change

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WEDNESDAY, OCTOBER 16th

7:30 AM   **BREAKFAST -** *Louvre Ballroom*

8:30   **OPENING** - *Guggenheim Ballroom*

8:45   **CUSTOMER INSIGHT - "***The Future is Now"*
Learn how one of Europe's fastest growing low-cost carriers, Wizz Air, envisions the role technology plays in achieving business objectives, including rapid growth without increasing the corporate team.

SERVICE & DELIVERY UPDATES - *Heidi MacFarlane, VP, Client Success & Eric Dahlen, CTO*
Hear the latest on how Comply365 is working to produce superior software and minimize defects, and how we are delivering significant benefits to customers since moving our hosting environment to Azure this year.

10:00   **BREAK**

10:15   **LOOKING FORWARD: A GLIMPSE INTO 2020 -** *Neil Thomas, VP, Product Strategy*
See what Comply365 has completed in 2019 and listen as we share our thoughts on 2020.

MOBILE VISION: THE CONTINUED JOURNEY - *Mobile Development Team*
Hear about the Comply365 Mobile App's journey and listen as the Mobile Team shares our vision and latest technology improvements that will support your organization's mobile evolution.

11:30   **CONFERENCE CLOSING** - *Guggenheim Ballroom*

1:00 PM   **AFTERNOON RESERVED FOR 1:1 CLIENT MEETINGS**
Clients can schedule 1:1 meetings with Comply365 personnel during the conference.